

# Publica Leadership Team

## Roles and Responsibilities

# PUBLICA

**Interim Managing Director**  
**FRANK WILSON**

### Chief Technology Officer

ICT

#### ICT Service and Support

ICT Service Desk  
Onsite Support  
Laptops, Tablets and Phones  
Printing  
Windows and  
Microsoft 365 Support

#### Cyber, Infrastructure and Identity

Technical Infrastructure  
Cyber Security  
User Identity and Microsoft Platforms

#### Application and Digital Systems

Technical Lifecycle Management of Application Systems  
Finance Systems  
(Business World, Payments)  
Salesforce Development and Digital  
Website Development

#### Spatial and Data Platforms

Systems and Spatial Data  
Data Platforms

#### ICT Compliance and Contracts

ICT Compliance (PSN, PCI-DSS etc)  
ICT Contracts  
ICT Resources

### Interim Executive Director

Operations

#### Business Manager

Customer Services and Channel Choice  
Customer Experience Improvement Team  
Performance Support and Resource Management  
Land Charges

#### Business Manager

Revenues and Benefits  
Environmental Health  
Food Safety and Licensing

#### Business Manager

Housing Allocations  
Homelessness and Hostels  
Grants

#### Business Manager

Business Information and Performance  
Management Framework  
Business Analytics  
User Research/Service Design

### Interim Executive Director

Corporate Services

#### Business Partner

BP Health and Safety

#### Business Manager

Enabling, Safeguarding and Refugees  
DM Admin and Validation  
Service Support, Apprentices and Trainees  
Car Parking

#### Flood Risk Manager

Lead Flood Risk Manager

#### Business Manager

Emergency Planning and Business Continuity  
Business and Corporate Planning  
Risk Management  
Freedom of Information and Complaints  
Company Secretariat  
Equality and Diversity  
Governance

#### Business Manager

Strategic HR  
HR Business Partnering  
Transactional HR  
Reward and Recognition  
Talent and Leadership Development  
Recruitment  
Internal Communications  
People Data  
Payroll

### Interim Head of Finance

#### Chief Accountant

Technical Chief Accountant

#### Business Partner

BP Procurement

#### Business Partner

BP Insurance

#### Business Partner

Treasury Management

#### Team Leader

Accounts Receivable / Payable / Exchequer

### PARTNERSHIP LEAD OFFICERS

Counter Fraud and Enforcement Unit  
Head of Service

Head of Legal Services

SWAP Internal Audit Services  
Assistant Director



**CHELTENHAM BOROUGH COUNCIL**  
Chief Executive - Gareth Edmundson  
Executive Director for Finance, Assets and Regeneration (S151) - Paul Jones  
Monitoring Officer - Claire Hughes



**COTSWOLD DISTRICT COUNCIL**  
Interim Chief Executive - Jane Portman  
Deputy Chief Executive and S151 Officer - David Stanley  
Monitoring Officer - Angela Claridge



**FOREST OF DEAN DISTRICT COUNCIL**  
Chief Executive - Nigel Brinn  
Chief Finance Officer (S151) - Andrew Knott  
Monitoring Officer - Helen Clarke



**WEST OXFORDSHIRE DISTRICT COUNCIL**  
Chief Executive - Giles Hughes  
Chief Finance Officer - Madhu Richards  
Monitoring Officer - Andrea McCaskie